

## Flight Operations Standards Directorate Commercial Air Transport Section - Management Acceptance Quality System Manager Acceptance Guide

## Management Acceptance Quality System Manager Acceptance Guide

To qualify as a quality manager a person should have:

- 1. Practical experience and expertise in the application of aviation safety standards and safe operating practices.
- 2. Appropriate management experience in a comparable organization.
- 3. Five years relevant work experience of which at least two years should be from the aeronautical industry in an appropriate position.
- 4. Experience implementing and/or managing aviation quality system.
- 5. Experience in conducting safety/quality audits and inspections.
- 6. Computer literacy and superior analytical skills.
- 7. Have completed at least the following quality system training:
  - a. Quality management system.
  - b. Quality assurance program.
  - c. Audit techniques.
  - d. Human factor and crew resources management.
- 8. Comprehensive knowledge of:
  - a. JCAR OPS 1 and any associated requirements and procedures.
  - b. AOC operations specifications.
  - c. The need for, and content of, the relevant parts of the AOC holder's Operations Manual Quality system manual & safety management system manual.

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